



WattPower

About Us

We began our journey in Germany in 2013 and have been growing stronger ever since. From the very beginning, our focus has been on the future—investing in and embracing cutting-edge technologies. Over time, our name has become synonymous with superior quality, transparent business practices, exceptional service, and a relentless drive for growth.

For nearly a decade, we have been at the forefront of the solar technology revolution, continuously learning, evolving, and scaling through exposure to world-class projects, products, and global best practices. We were proud to be the first to introduce String Inverters in utility-scale projects, setting a new benchmark for the industry.

Our growth story has been extraordinary, marked by consistent 100% year-on-year expansion and a 30% market share across our categories. Today, with a presence in 10 countries across Central & Western Europe and South Asia, we have cumulatively delivered more than 18 gigawatts of clean, carbon-neutral energy in India alone.

As part of a group that has consistently crossed the USD 1 billion+ revenue mark year after year, Wattpower is uniquely positioned to unlock new opportunities and drive purpose-led, sustainable growth—powering a cleaner and brighter tomorrow.

Why Us?

We offer vibrant company culture that promotes open communication, transparency, and a strong sense of camaraderie. We work hard, have fun, and celebrate achievements together.

Wattpower Systems Pvt. Ltd.

Factory Address: Plot No. K-24

SIPCOT Industrial Park

Nearby EB Sub Station, Mambakkam Village

Sriperumbudur, Kanchipuram-602105

Tamil Nadu, India

Wattpower Systems Pvt. Ltd.

(CIN:U31900DL2022PTC405442)

Regd. Office: 221, Second Floor,

Okhla Industrial Estate, Phase 3

New Delhi-110020

Email: Info@wattpower.in

Website: www.wattpower.in



Job Title: Senior Engineer - Data
Location: Delhi

Job Overview:

We are seeking a detail-oriented and analytical professional to manage service request (SR) tracking, MIS reporting, and service operations data management for inverter installations and maintenance activities. The role requires strong ownership of data accuracy, dashboard development, performance monitoring, and coordination with cross-functional teams to ensure timely closure of service requests and efficient service operations.

Key Responsibilities:

Service Request Management

- Maintain and update the inverter Service Request (SR) tracker with complete, accurate, and timely information.
- Track all service requests from initiation to closure, ensuring regular follow-up and escalation wherever required.
- Monitor SR ageing, turnaround time (TAT), pending cases, and closure status.
- Ensure all service requests are closed with proper Root Cause Analysis (RCA), corrective actions, and supporting documentation.

Data Management & Reporting

- Perform data entry, validation, and maintenance of inverter fault and maintenance records.
- Ensure data integrity and accuracy across all service databases and trackers.
- Generate Daily, Weekly, and Monthly MIS reports for management review.
- Analyze service performance trends and provide actionable insights.

Dashboard & Performance Monitoring

- **Develop and maintain monthly and annual dashboards covering:**
 - Inverter failure rates
 - Fault trends and recurring issues
 - Installation-wise inverter performance
 - Supply-wise inverter performance
 - Warranty status tracking for all installed inverters
- **Calculate, monitor, and report key service metrics including:**
 - Failure Rate
 - Mean Time Between Failures (MTBF)
 - Mean Time to Repair (MTTR)
 - Service Request Closure Rate
 - TAT Compliance

Planning & Coordination

- Prepare management presentations and reports using Microsoft PowerPoint.
- Support dispatch planning and monitor dispatch status to ensure timely material movement.

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- Coordinate with Finance, Sales, Supply Chain Management (SCM), Logistics, and Service teams for seamless execution of service activities.
- Facilitate information flow between internal stakeholders to resolve service-related issues efficiently.

Requirements

- Bachelor's degree in Engineering, Business Administration, Operations, or a related field.
- 2–5 years of experience in MIS reporting, service operations, customer support, or technical coordination.
- Experience in inverter, solar, electrical, or industrial equipment service operations will be preferred.
- Advanced Microsoft Excel (Pivot Tables, VLOOKUP/XLOOKUP, Dashboards, Data Analysis)
- Microsoft PowerPoint and presentation preparation
- Strong analytical and reporting skills
- Excellent attention to detail and data accuracy
- Effective follow-up and stakeholder management skills
- Ability to work independently and manage multiple priorities
- Strong communication and coordination abilities

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